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Press Release

TRANSCOMM NETWORK DRIVES RAC'S 1600 STRONG FLEET TO GREATER EFF SAVINGS

30th June 2005, London , UK – Transcomm UK Limited, a wholly owned subsidiary today announced that RAC , the motoring and vehicle services group, has signed a two- its current contract. As a result, the Transcomm Network will be utilised across approxin vehicles, spanning RAC 's Orange-van, Audi and Norwich Union fleets, to securely anc information to its patrol teams.

By utilising GPS -based vehicle tracking technology across the Transcomm Network despatch roadside jobs to the most conveniently located patrol vehicle. As a result, it is logistical costs and ensure its employees' time is used in the most efficient mann completion of a job, the RAC patrol is able to send an update across the Network an centre that they are available for another job.

Clive Mckenzie-Thompson, IT Operations Communications Manager at RAC , said: satisfaction is incredibly important to us and the Transcomm Network has played a par maintain our standards since we signed our original contract in 2000. Obviously, the sector is extremely competitive and our response times are vital to our success customers' expectations. Transcomm's capabilities have undoubtedly allowed us to resp to customer calls and our patrol team feels that they are in far closer, secure contact wi which in turn means their time on the road is far more productively spent."

Kevin McNulty, chief executive officer of Transcomm, added: " RAC 's continued use o bolster its employees' efficiency and customer service while increasing cost savings, is quality of our service levels and the relationship we have developed with the company si

"We're at a juncture of real importance in the mobile data market, due to increasing ar across a variety of vertical sectors – whether logistics, retail or the emergency servi secure communications has long been recognised and in response to the increasing flex our customer base, we've recently expanded our mobile data network capabilities managed GPRS network service. As a result, we're able to provide our customers with portfolio of data-only mobile services available in the UK ."

Transcomm UK Limited, a wholly owned subsidiary of BT Group plc, today announced th its mobile data capabilities by introducing a managed GPRS network service. By offering resilience of the Mobitex network with the added option of the versatility and cc Transcomm will provide its customers with the most flexible portfolio of data-only available in the UK .

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